

# 2-1-1 Southwest Works

## What Is 2-1-1?



One call links you to **HELP** in  
Multiple Counties throughout PA

- ★ By dialing 2-1-1, residents will be connected to needed resources in the community
- ★ 2-1-1, Easy to Remember
- ★ Calls are answered by certified Resource Navigators who will connect people with health and human services and agencies in their area
- ★ Available 24 hours a day / 7 days a week
- ★ Services are available by calling 2-1-1 or on the web at [www.pa211sw.org](http://www.pa211sw.org)
- ★ 2-1-1 is free to the caller. This service is powered by the United Way.
- ★ Community stakeholders in each county review and assist to maintain quality data.
- ★ Resource Navigators may suggest other services available and minimize the need for additional phone calls
- ★ All services are kept confidential
- ★ **One Number, One Resource. ALWAYS ON, EFFICIENT, AND EFFECTIVE!**



[www.pa211sw.org](http://www.pa211sw.org)

